

# Hume Bank

## We are here to help.

Dear all,

As we collectively navigate our way through this unprecedented situation, I wanted to personally thank you for your ongoing support and let you know that we are here for you.

Our thoughts go out to all those people who have been affected by this difficult challenge and we appreciate the effort of the healthcare workers and all others who are involved in the frontline, working to contain and eradicate this virus.

We've been around since 1955 and have seen good times and bad. I want to assure you that Hume Bank is resilient and well placed to deal with the effects of this challenging situation. As your local trusted bank, we recognise the need to adapt to the current environment and we pride ourselves on understanding our customers' needs. Accordingly, we have implemented relief packages for personal and business customers, to offer financial support during this time.

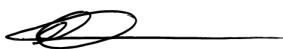
To learn more about our personal and business relief packages, please visit [humbank.com.au/coronavirus](https://humbank.com.au/coronavirus)

Hume Bank has always been an integral service to our community, our branches remain open to assist with your face-to-face banking needs and we've implemented a range of hygiene measures across our branches to ensure your safety. If you can't make it to one of our branches, remember that you can access your banking needs online or over the phone.

Rest assured that we will continue to monitor this situation closely and that you can stay updated by visiting our website.

Stay safe and please continue to support each other during this time.

Sincerely,



Stephen Capello  
Chief Executive Officer