

Hume Bank 2021 Annual General Meeting

Proxies and voting open	Proxies close	AGM Meeting starts
Thursday, 7 October 2021	Tuesday, 19 October 2021	Thursday, 21 October 2021
5:30PM (AEDT)	5:30PM (AEDT)	5.30PM (AEDT)

All members can access the Vero Voting portal at <https://hume.verovoting.com.au> and login using their Username (Customer Number) and PIN (date of birth). When logged into the AGM portal all actions outlined below can be performed.

The Vero AGM and Voting platform are accessible on both desktop and mobile devices

In order to participate online you will need to:

- Ensure your browser is compatible – the latest versions of Chrome, Safari, Firefox, and Edge are supported
- Visit the meeting link above on your desktop or mobile device
- Login using your six-digit Customer Number and Date of Birth (DDMMYY format e.g. 101080) to review all documents and information about the AGM
- You can ask questions before or during the meeting by selecting the 'Q&A' tab

Register to attend the online AGM prior to the meeting

- Login to the Vero Voting portal
- Select 'Yes' or 'No' to attending the meeting.

Voting during the meeting

Voting during the meeting is performed by selecting the 'Vote' tab when instructed to do so. From here, you can select to vote 'Yes', 'No' or 'Abstain'. When the response turns Green your vote has been submitted. You can change your vote at any time while the voting period is open by clicking the 'Change' button.

- Login to the Vero voting portal
- Select the 'Vote' tab and your voting preference
- You can change your vote at any time (*while the voting period is open*) by clicking 'Change'
- Your vote is logged once the tab turns GREEN. You do not need to do anything further; your vote has been counted.

How to nominate a Proxy if you are not attending the online meeting

A Member who is entitled to vote but unable to attend the meeting can vote by the Direct Voting process above prior to the meeting. Members may also elect to appoint the Chair or another eligible person as their proxy and provide instructions on how your votes for resolutions are to be exercised via the Vero Voting platform. If nominating a person other than the Chair, you will be required to type that person's name in the box that will appear. Proxies can be directed how you would like your votes on resolutions cast by selecting the 'Direct your Vote' button and indicating your voting preferences. If you choose not to provide voting directions to your Proxy, just click on the 'Submit Proxy' button without indicating voting preferences.

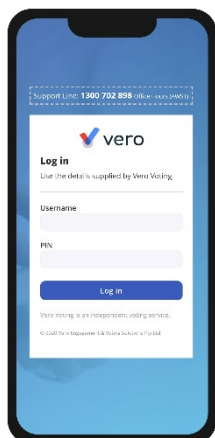
Asking questions prior to or during the meeting (Q&A)

To ask a question prior or during the meeting click the 'Q&A' tab. Type your question in the box and when done, click 'Submit'.

Support

If you have any questions, or need assistance with the online process, please contact Vero Voting via email support@verovoting.com.au OR call 1300 702 898 between 9.30am—7.00pm Monday to Friday (Australian Eastern Standard Time).

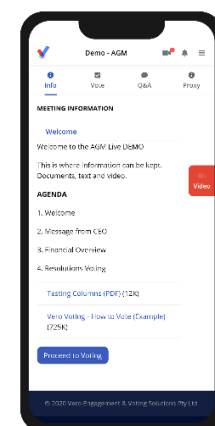
Using Vero AGM



1. Signing In (on your mobile or desktop computer)

- Visit the meeting domain on the previous page. Enter your six-digit **CUSTOMER NUMBER** and Date of Birth as **PIN** (DDMMYY format) to sign in.
- Ensure your browser is compatible – Vero Voting supports the latest versions of Chrome, Firefox, Edge, and Safari.
- Register your attendance.

Note: If you misplace the information above, call 1300 702 898 for tech support.

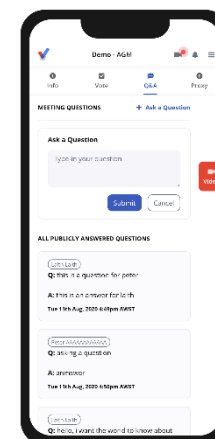


2. Attending and Watching the Meeting

- Make sure you have a good stable internet connection.
- If you are on a mobile select the **video** icon on the right side on the screen.
- Press unmute and play to start watching your AGM.
- You have the option to view full screen and adjust volume.

Recommended Browsers

- > Desktop/Laptop: Chrome, Firefox, Edge, or Safari (latest versions)
- > Mobile iOS (12.2+): Safari Mobile
- > Mobile Android (6.0+): Chrome Mobile



3. Asking Questions (Q&A)

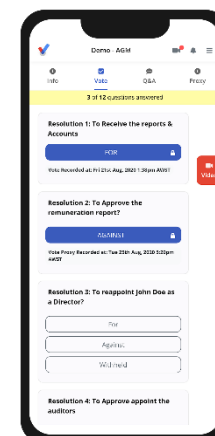
- To ask a question **prior or during the meeting** press the 'Q&A' tab
- Start typing your question in the box and when done, click Submit. Once sent, it will appear in the column with the icon 'NEW'.
- Once you have submitted your question, it will be flagged as one of the following statuses:

Approved

This status appears when your question will be answered below your question.

Support

This status appears if your question is regarding a support issue. Support personnel will reach out to answer your question.



4. Voting

The voting starts when the meeting Chair opens the poll. From your screen, you can see the resolutions and voting choices set.

- To vote, click on the Vote **Vote** tab to navigate to the Voting page.
- Simply select Yes, No or Abstain to cast your vote for each question.